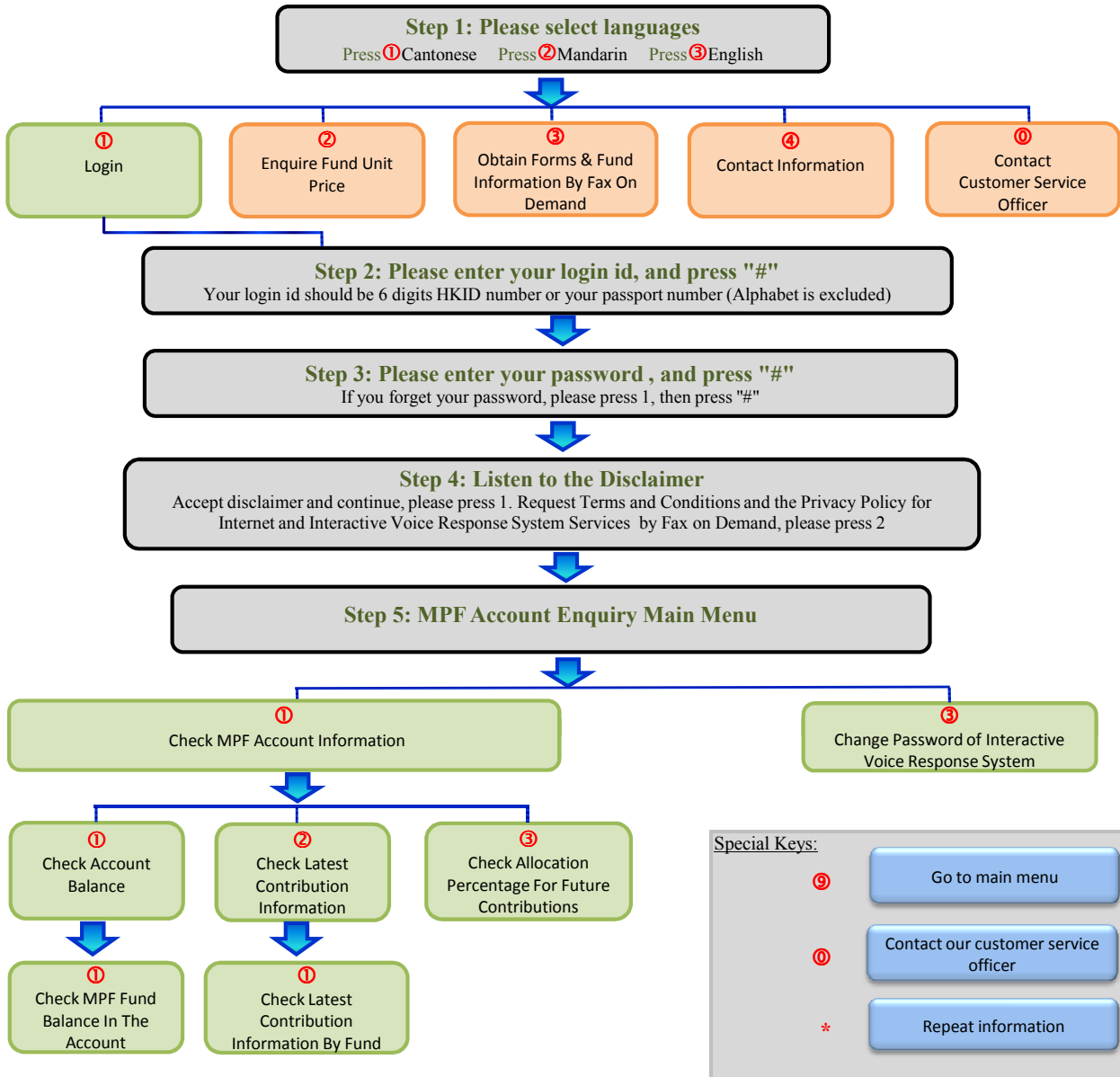




## Interactive Voice Response System - User's Guide



## Interactive Voice Response System - Hot Key Summary

Once you are familiar with the functions, you can key ahead without waiting for the message to end.

<b>Check MPF Account Information</b>				
Check Account Balance	After Logon and listen to Disclaimer, Press	①	①	
Check MPF Fund Balance In The Account	After Logon and listen to Disclaimer, Press	①	①	①
Check Latest Contribution Information	After Logon and listen to Disclaimer, Press	①	②	
Check Latest Contribution Information By Fund	After Logon and listen to Disclaimer, Press	①	②	①
Check Allocation Percentage For Future Contributions	After Logon and listen to Disclaimer, Press	①	③	

<b>Enquire Fund Unit Price</b>				
Check Latest Fund Price	After selected the required Language	②	⑨⑨#	①
Check Fund Price of Selected Date	After selected the required Language	②	⑨⑨#	②

<b>Contact Information</b>				
China Life's MPF Mailing Address And Fax Number	After selected the required Language	④	①	
Customer Service Centre Address And Office Hour	After selected the required Language	④	②	